GEP SMART™

SUPPLIER MANAGEMENT

GEP SMART™ provides the full, comprehensive set of tools that procurement organizations need to manage supplier information, relationships and performance. As part of the unified procurement technology platform, the GEP SMART supplier capabilities extend right across the end-to-end process from supplier management, sourcing, contract management to purchase orders and invoice processing.

GEP SOFTWARE

ONE SOURCE OF SUPPLIER INFORMATION

There is one supplier database for the entire scope of procurement activities. Thus, any and all activity relating to a single supplier —participation in a sourcing event, compliance with a contract, day-to-day run rate of orders and invoices, and the longer-term strategic relationship — are all accessible from any point in the process. The software is intuitive and easy-to-use.

GEP SMART allows suppliers to interact with your organization through a single portal whether they are participating in an auction, negotiating a contract, providing quality control data submitting a survey or accepting purchase orders.GEP SMART gives suppliers a single view of their relationship with you.
The supplier management capabilities of GEP SMART break down into three key areas:

• Information Management/Supplier Profile

• Performance Management and KPI Metrics

• Action Planning and Execution

INFORMATION

Buyers and suppliers can collaborate on building the supplier profile within GEP SMART. Using custom-built forms, you can publish surveys and questionnaires to suppliers as well as request certificates and documents to be uploaded.

• Drive compliance throughout the supplier life cycle

• Comprehensive approval flow for onboarding and change requests

• Third-party integration with GRMS for risk screening

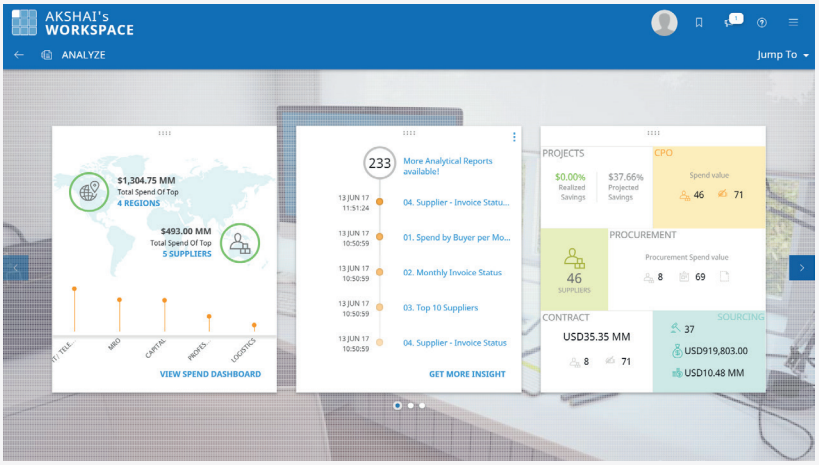
KEY FEATURES

- Supplier information repository
- AI-powered supplier master data management
- Single sign-on supplier registration portal
- Customer supplier registration processes
- Unlimited forms and surveys
- Qualitative (soft metric) scorecards
- Quantitative (hard data) scorecards
- Buyer/supplier-maintained profile controls
- Intelligent supplier discovery
- Configurable segmentation
- Comprehensive approval flow
- Ongoing risk screening

ADVANCED CAPABILITIES:

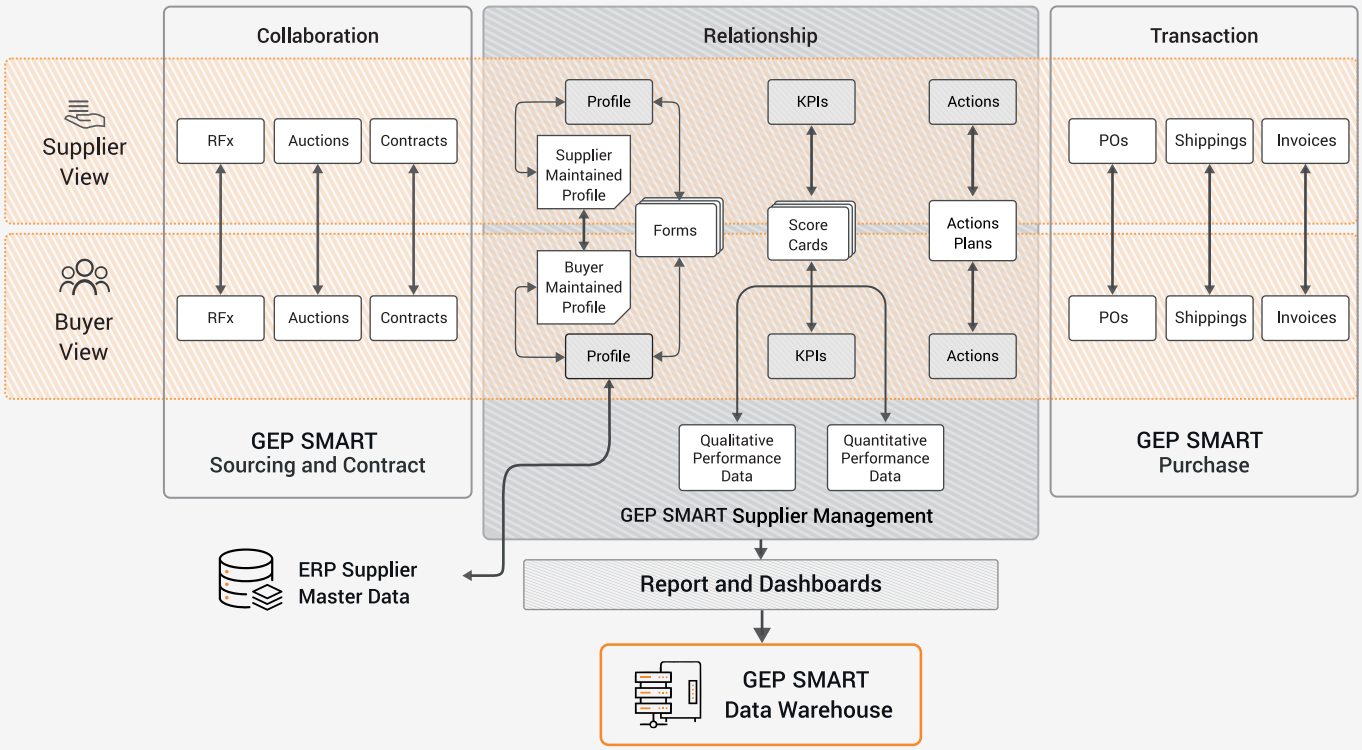
- Single point of access for all supplier activity
- Parent-child hierarchy/linkages
- Certification management
- 360 Degree supplier dashboards
- Third-party risk validation with GRMS
- Deep analytical reporting
- ERP data synchronization
- Collaborative action plans
- No-fee supplier network integration
- Dedicated supplier enablement team

SUPPLIER MANAGEMENT INTEGRAL TO SOURCE-TO-PAY



PERFORMANCE

Extensive KPI evaluation and scorecarding functions give you the ability to investigate and measure supplier performance. From soft-metric internal surveys of customer satisfaction to hard data capture of production and quality measurements, GEP SMART provides the tools to facilitate total visibility into supplier performance.

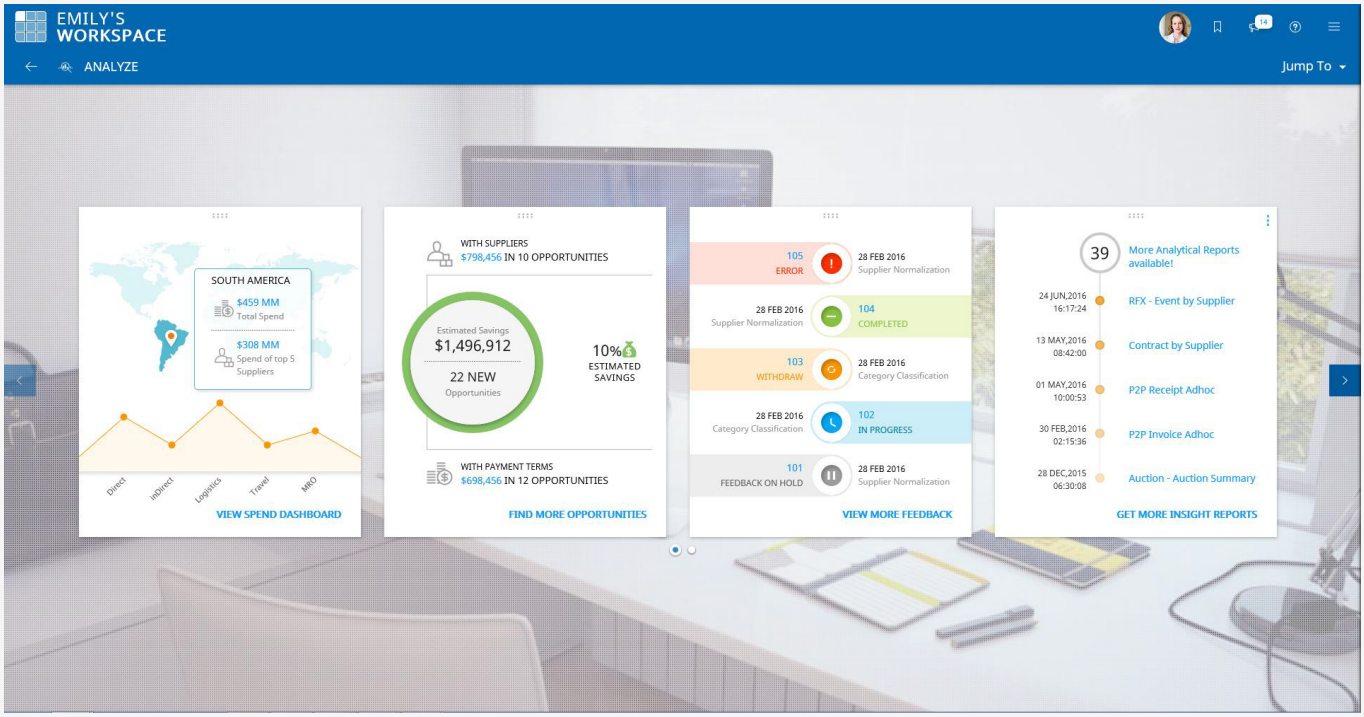


ACTION

Where remedial or proactive improvement is needed, GEP SMART enables you to create and collaborate on supplier-focused action plans. Milestones, notifications and action assignments, lets you keep the supplier relationship on track.

GEP SMART is a single unified end-to-end eprocurement platform and all supplier the data activity is easily accessible and reportable. Through intuitive 360-degree dashboards and deep analytical reporting tools, you can monitor key supplier relationships as well as dive deeper to obtain trends and patterns, and to locate new opportunities with your suppliers.

ALL SUPPLIER ACTIVITY IN ONE PLACE



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